Self-Guided Tour Group Guidelines & Responsibilities

Before Your Visit to Mia

• Review your tour confirmation to check date, time, and number of participants. Questions? Contact Visitor Experience: visit@artsmia.org.
• Share the day’s schedule and Mia’s Policies for Groups (below) with all attending.
• For directions and bus parking guidelines: artsmia.org/visit.
• Student groups are required to provide one chaperone for every 10 students.

Policies for Groups

Mia’s policies for group visits aim to provide the best experience for all visitors, ensure your safety, and help preserve the works of art for generations to come.

• Visitors may not touch the art. Stay at least a foot away and refrain from leaning on the walls or display cases.
• Food, beverages, and chewing gum are not allowed in the galleries.
• Only pencils may be used in the galleries; please, do not use pens or markers.
• Use a clipboard or notebook when writing or sketching in the galleries; refrain from using the walls or display cases as support.
• Backpacks and oversized bags are not permitted in the galleries; storage for these items is available during your visit.
• Medical packs are permitted; see Mia security staff for instruction.

The Day of Your Visit

Arrive at the Third Avenue entrance 10 minutes before your scheduled visit. If applicable, have participants wait on the bus. Send a representative to Mia’s lobby to get information on where to start your self-tour.

Additional Policies for School Groups and Their Chaperones

• Mia requires one chaperone for every 10 students.
• Chaperones must stay with their groups, including high school students, and are responsible for the behavior of their groups.
• Mia reserves the right to refuse or dismiss any group for an inadequate number of chaperones or misconduct.

Visitor Code of Conduct

The museum is committed to creating a safe, accessible, and inclusive space for all of its visitors, staff, and volunteers. To maintain this safe space and promote respect for everyone at Mia, we insist that all visitors to the museum refrain from the following:

• Verbal or physical abuse or harassment of museum visitors, staff, or volunteers
• Covert and overt hate speech or promotion of current and historical hate groups
• Disrespect of a visitor, staff member, or volunteer’s identity
• Repeated disruption or intimidation of museum visitors, staff, or volunteers
• Attempted vandalism or theft
• The intentional obstruction of public accessways or prevention of museum staff duties
• Refusal to follow visitor policies or directions of museum staff

If this behavior is observed by, or reported to, Mia staff, the visitor will be subject to direction including but not limited to being asked to leave or trespassed from the property. Final decision of discipline is at the discretion of Mia Security staff.

Thank you for visiting Mia.
Enjoy your self-guided tour!